

# REFRESHED SUPPORTED LIVING BEST PRACTICE GUIDANCE TO HELP PEOPLE LIVE FULFILLING LIVES

## WHY QCS

QCS is supporting over **140,000 Care professionals** across **more than 6,300 organisations**, enabling our customers to stay compliant with current regulatory policies.

We've refreshed and updated our suite of best-practice tools and resources, to help you deliver transformative person-centred support.

Supported Living services provide hundreds of thousands of people in the UK with a safe, stable and supportive place to live, as part of their community. When recognised best practices are observed, it can be transformative, empowering, and changes lives for the better. Enabling individuals to live the life they choose - rather than the life that has been chosen for them.



But to deliver on this person-centred emphasis, Supported Living services and support teams need to embrace a culture of best practice learning. **That's where QCS comes in.**

We recognise the challenges those of you working in the sector face, the diverse range of service users that you support, and the level of support individuals need to **fully embrace independent living**. We also recognise the rewards for service users when you and your teams get this right. So to help you, we have developed an **updated suite of tailored Supported Living policies and guidelines to give you clear direction and promote best-practice guidance.**

When you sign up, you gain access to a library of expert resources on topics such as positive behaviour support and promoting an active and healthy lifestyle. Which will help those individuals you support as part of their journey to independence and leading a fulfilling life.



# The refreshed suite of BEST PRACTICE tools and resources benefits include:



## COMPLIANCE FOCUS

Take the stress out of compliance with tailored policies, procedures and independent guidance. New policies and easy read documents reflect the diverse range of supported living service users, with the focus on positive outcomes, independence and risk-taking.



## DESIGNED FOR SUPPORTED LIVING SETTINGS

Content is designed specifically for supported living settings, with policies and guidance spanning positive behaviour support to promoting a healthy lifestyle. We provide the materials and tools you need to develop staff knowledge and provide high-level specialist support to service users.

## BEST PRACTICE

Access to hundreds of expert resources on topics such as enhancing wellbeing, promotion of independence and tenancy agreements. With easy read format materials and accessible information resources to help those individuals you support to live a more fulfilling life.



## GOOD GOVERNANCE PLANNER

The new Supported Living Governance Planner is a visual tool to help services manage compliance and meet regulations. Users can easily monitor tasks, create to-do-lists and get visual prompts to ensure important milestones and checks aren't missed.

## SUPPORT WORKERS' WELLBEING

New content provides support workers with wellbeing materials and a range of specialist resources. Up-to-date policies and reading lists not only save time, but are easily accessible anywhere, at any time.



**To find out more or start a FREE TRIAL please visit:**

[www.qcs.co.uk/supported-living](http://www.qcs.co.uk/supported-living)  
or call 0333 405 33 33